Department of Science and Technology of Madhya Pradesh.

Reservation of Posts for SC|ST in Sree Chitra Medical Centre, Trivandrum

2030. SHRI T. K. C. VADUTHALA: Will the PRIME MINISTER be pleased to state:

(a) what is the percentage of different categories of posts reserved for Scheduled Castes and Scheduled Tribes persons in Sree Chitra Medical Centre, Trivandrum;

(b) what is the number of SC|ST, in each category, as on 31st March, 1987 and the total number of men in position in each category;

(c) whether it is a fact that the majority of staff engaged in the last grade, such as sweepers, cleaners and attendants belong to Scheduled Castes and Scheduled Tribes;

(d) whether it has been brought to the notice of Government that such persons are not allowed the revised scale of pay as recommended by the Fourth Central Pay Commission with reference to their pre-revised scale and that they are given only the revised scale sanctioned to the lowest grade, which they were not holding at the time of pay-revision; and

(e) if so, what are the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF SCIENCE AND TECHNOLOGY AND THE MINISTER OF STATE IN THE DEPARTMENTS OF OCEAN DEVELOPMENT, ATOMIC ENERGY, ELECTRONICS AND SPACE (SHRI K. R. NARAYANAN): (a) The present quota of reservations is ten per cent for Scheluded Castes and one per-cent for Scheduled Tribes as prescribed by the Department of Personnel and Training.

(b) Total number of posts and those filled by SC|ST in the 3 broad categories are as under:—

Category	Posts	of SC|ST
Technical	130	—
Scientific and Skilled	350	11
Administrative and others	293	74

(c) No Sir.

(d) and (e) The various categories of employees in Sree Chitra Tirunal Institute Trivandrum have been given revised scales of pay which are equivalent to the scale of pay for similar categories of employees in other Government Departments and autonomous bodies fully or substantially funded by the Central Government.

Under employment in the country

2031. SHRIMATI KANAK MUKHERJEE: Will the PRIME MINISTER be pleased to state:

(a) whether there are any data of under-employment in the country as at the beginning of 1980-81 and at the end of 1984-85;

(b) if so, what are the details thereof; and

(c) in what manner Government have compiled the under employment data?

THE MINISTER OF STATE IN THE MINISTRY OF PLANNING (SHRI SUKH RAM): (a) to (c) The National Sample Survey Organisation (NSSSO) collects information about employment|unployment once in 5 years. The latest (38th Round) relates to the calendar year 1983, the earlier one relates to 1977-78 (32nd Round). In the 32nd Round, a general question regarding "availability for additional work" was put to persons categonised "Working" (or employed) according to usual status. Based on the replies to this question, it was estimated that of

he 2373 lakh classified as employed according to usual status, about 607 lakh eported as 'available for additional Work'. This figure could provide one estimate of under-utilisation or under-employed. Similar data for NSS 38th Round (Jan.-Dec. 1983) is still at processing stage.

Negotiations with US for Technology Transfer for the LCA

2032. SHRI NIRMAL CHATTERJEE:

SHRI K. MOHANAN:

Will the Minister of DEFENCE be pleased to state:

(a) whether negotiations with the US regarding the transfer of technology for Light Combat Aircraft recently logged down on the question of specific technology and other details;

(b) if so, whether the problem has since been sorted out; and

(c) if so, by when some agreement is expected in this regard?

THE MINISTER OF STATE IN THE DEPARTMENT OF DEFENCE RESEARCH AND DEVELOPMENT IN THE MINISTRY OF DEFENCE (SHRI ARUN SINGH): (a) We are not negotiating for technology transfer of LCA with any country. We are negotiating with US for some specific technologies in aeronautics which may be of use in our LCA programme. Negotiations in this are continuing and have not been bogged down.

(b) and (c) Do not arise.

2033. [*Transferred to the 4th May, 1987.*]

Unsatisfactory Banking Services

2034. DR. MOHD. HASHIM KIDWAI: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that the number of complaints have been received against unsatisfactory and poor service of the Ahmedabad, Lucknow branches of Central Bank of India and Allahabad Bank of Muslim University, Aligarh and Civil Lines branches of Aliahabad Bank and Punjab National Bank; and

(b) details of action taken against the complaints and measures taken to improve the services of these branches of banks?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI JANARDHAN POOJARI): (a) and (b) Central Bank of India has reported that during the quarter ended March, 1987 it received 7 complaints in respect of its 31 Ahmedabad City branches and 10 complaints in respect of its 13 Lucknow City branches. Out of the above, 6 complaints have been attended to by the bank so far.

Punjab National Bank has reported that it had received only 2 complaints against its Civil Lines Branch at Aligarh. Both the complaints have been attended to by the bank.

Allahabad Bank has reported that it has received only 1 complaint each against its branches at Aligarh Muslim Universtity and Allahabad Civil Lines. Both the complaints have been attended to by the bank.

The banks have taken various steps for improvement of customer service at their branches. Efforts have been made to reduce working time at the counters. Bank staff have been instructed to deal politely with the customers. Where necessary, staff strngth has been augmented. Grievances redressal machinery has been built up within the banks. Greater interface between bank officers and customers has been provided for.

Programmes of National leaders

2035. DR. MOHD. HASHIM KIDWAI: Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) the number of talks and the programmes telecast on the lives and achievements of national leaders during the last two years in English, Urdu, Hindi and other Indian languages;

(b) the total time given to these broadcasts and telecasts; and